



Looking back on 2023, so many "re" words come to mind. Pandemic measures had changed so much about how we lived for so long, it took us time to return to our new normal, after living with a new normal for so long.

Thankfully, we were able to restore so many programs and ways of operating that were missing over the past years. But we were also able to review and reflect on lessons learned when faced with unexpected challenges, able to take the skills and retool our methods to hopefully improve how we approach our mission. Most importantly, we were able to reconnect in ways that hadn't been possible. Online and virtual conversations, meetings and learning were a suitable substitute. However, we have realized how important a book in your hand, a friendly smile, impromptu conversations are to truly explore, connect, and learn in this world.

-- Jesse Britton



22 246 in-person visits ▲ 34% from 2022
5353 reference questions ▲ 29%
5721 attendees in 462 programs ▲ 76%
1383 active card holders ▼ 11%
38 community partners ▲ 36%
53 928 physical materials ▲ 0.04%
53 796 items borrowed ▲ 5.6%
9019 computer and wifi users ▲ 76%
15 327 digital downloads ▲ 26%
51 868 website visits ▲ 46%
196 024 social media likes, shares, followers ▲ 1%



REVENUES

Province of Ontario \$24 428 Grants and Donations \$7100 Other Revenue \$4100 **Total Revenue \$35 628**



EXPENDITURES

Materials and Supplies \$53 814 Capital Projects and Technology \$45 587 Staffing and Training \$300 156 Facility and Utilities \$31 097

Total Expenditures \$430 654





Jesse Britton (Chair)
Andrew Fournier (Councilor)
Anne Melady
Annamarie Murray
Kelly Reimer
Allison Schultz
Jacqueline Timmermans
Kim Wolf (Vice-Chair)